Intranet for making the life of library staff easier: the case of Lithuanian academic libraries

Julija Zemcova
Edvaldas Baltrunas
Dr. Zinaida Manzuch
Assoc. prof. Jurgita Rudzioniene

Vilnius University, Faculty of Communication
Presentation outline

- **What is Intranet?**
  1. Structural scheme of the Intranet
  2. Internal information flows within organization
  3. Main advantages of the Intranet
  4. Success factors of Intranet application in academic libraries

- **Intranet application in the Lithuanian academic libraries**
  1. Research design
  2. Questionnaire survey findings
  3. Conclusions
Librarians are suffering information overload:

Librarian is information intermediary, but he also needs help sometimes...
Welcome to your local Intranet!

Please, now sign in with your ID:
your local Intranet

e-Training / Moodle
Employees' list
Wiki platform
Forum
Group work rooms
Search Intranet

Billboard posts:

* Next monday at 2PM we will have our last meeting this year. Don’t forget to prepare yourselves and bring some snacks:) -- Laura

* From now on our e-training platform "Moodle" offers new courses about effective bureau administration. Please join them! -- Edvaldas

* Please divide in to two groups to offer best ideas for our competences project: (Group 1) - Joan, Peter, Edvaldas; (Group 2) - Julija, Mary and Albert. -- Laura

Live chat system:

Type your message here

Edvaldas @ 9.23: Joan, did you take my report yesterday?
Joan @ 9.22: It’s such a beautiful day today ;)
Julija @ 9.09: Hello, Peter :)
Peter @ 9.09: Good morning, colleagues!

Welcome back, Edvaldas!
you have 2 unread messages
Inbox | Outbox | Sent items |
Drafts | Trash

Profile info | Sign out
Intranet for managing internal information flows
Instances of Intranet advantages

- Consistency
- Centralization
- Simplicity in creation and maintenance
- Faster dissemination speed

- Limited access
- Personal e-learning
- Ease of accessing and publishing information
Success factors of Intranet application in academic libraries
Research design

Research objectives:

To analyze the strategic approach of the Lithuanian academic libraries to the roles of Intranet and its development potential.

To determine the nature of usage of Intranet in the academic libraries, including objectives, reasons for satisfaction of library personnel.

- State-of-the-art of Intranet application in the Lithuanian academic libraries and its development potential
- Objective 1. Strategic approach to the roles and development potential of Intranet in the Lithuanian academic libraries
- Interview of librarians responsible for the Intranet development
- Objective 2. The nature of usage of Intranet in the Lithuanian academic libraries: objectives, impact, satisfaction of library personnel
- Questionnaire survey of Intranet usage by the academic library staff
The Intranet is not important as a communication tool, its main benefit is the opportunity to disseminate information.

Intranet may be useful as a motivation tool for the purposes of managing library personnel.

The Intranet should serve as a communication tool.

Major areas the Intranet should be used FOR:
Current library information and documentation.

Introducing new library staff; Publishing the materials about the library projects.

Space for publishing events, professional issues, training materials and information about new employees.
Questionnaire survey findings

Purpose of use:
- Document retrieval;
- Sharing information with colleagues.

Impact:
- Quicker implementation of tasks;
- Rapid information acquisition;
- Facilitation of work;
- Improved knowledge about colleagues.

Intranet development:
- Sufficient information and employee involvement.

Satisfaction level:
- Intranet should be improved.
CONCLUSION

- Additional knowledge about the roles and development of Intranet is needed;

- Positive impact of Intranet to library work should be exploited more widely;

- Intranet in the Lithuanian academic libraries was mainly used for information function support;

- Intranet benefits for communication should be understood.
Now librarians are happy, using the Intranet
Thank you!